



SCHEDULE 1

POST-ARRIVAL RELOCATION SUPPORT

1. PART 1 – STATEMENT OF OUTCOMES

The Authority will pay the Recipient funding of up to £28 per beneficiary per day to deliver the following services:

Welcome and ongoing support

- 1.1 Provide meet and greet services as new hotel is engaged and provide ongoing support within hotels through regular surgeries and advice sessions.
- 1.2 Identify essential and longer- terms needs from the Beneficiaries in the hotels.
- 1.3 Engage with the voluntary sector to meet needs from the Beneficiaries in the hotels.
- 1.4 Engage with the voluntary sector to meet needs, arrange activities, provide local integration support, and make connections with local groups.
- 1.5 Manage donations and offers of support from the local community and ensure fair and equitable distribution of goods.
- 1.6 Work alongside other partners in the hotels (e.g. DWP) to act as a liaison point between local and central government to escalate issues.
- 1.7 Ensure the specific needs of women and girls are factored into the design and delivery of services to ensure participation/access. Consider the needs of other disadvantaged or marginalised groups (e.g. LGBTQI).
- 1.8 Support beneficiaries to access local transport provisions e.g. understanding options for local transport and providing advice and guidance around the region.
- 1.9 Issue documents and paperwork as required.
- 1.10 Provide clear, translated information to Beneficiaries.

Healthcare

- 1.11 Ensure health support is provided in the hotel or through healthcare providers to meet the immediate needs of Beneficiaries.
- 1.12 Ensure all Beneficiaries are given access to NHS services including providing access to GPs and are provided with NHS numbers.

1.13 Update Beneficiaries with latest COVID advice and support compliance.

Policing and Security

1.14 Identify local policing or security requirements (including community cohesion) and work with local policing and community support officers to mitigate risk.

Safeguarding

1.15 Offer a full safeguarding support service, in line with statutory responsibilities, channelled via the adult and child LA safeguarding processes.

Financial

1.16 The Recipient will provide a weekly cash allowance for each Beneficiary

- if they are not in receipt of a Home Office cash card, or
- if they are not in receipt of welfare benefits from DWP.

Employment

1.17 Support Beneficiaries' to gain a National Insurance Number.

Reporting on outcomes

1.18 The Recipient shall provide bespoke support for each family or individual while they remain in bridging hotel accommodation provided by the Home Office to help facilitate their orientation into their new home/area.

1.19 Throughout the period of support the Recipient shall ensure interpreting services are available where necessary.

1.20 The above outcomes will be provided through a combination of office-based appointments, drop-in sessions, outreach surgeries and temporary accommodation visits (virtual or in person).

1.21 The Recipient shall collate such casework information as is agreed to enable the Authority to monitor and evaluate the effectiveness of these arrangements.

Requirements for Beneficiaries with special needs/assessed community care needs:

1.22 Where special needs/community care needs are identified only after arrival in the UK, the Recipient will use its best endeavours to ensure that care is provided by the appropriate mainstream services as quickly as possible.

Funding and Claims Process

1.23 The Authority agrees to provide Funding as a contribution to the Recipient's eligible expenditure delivering the outcomes described in Part 1 of this Schedule 1 (paragraphs 1.1 to 1.22, inclusive), on a standard per capita per day for each Beneficiary as follows:

Descriptor	Tariff (£)
Wraparound support	£28.00 per person, per day
Cash Support	Variable rates see below *

(per person per week - if required)	
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*Cash support – limited to a maximum of 4 months			
Single (under 25)	Single (25 or over)	Couples	Child (under 18)
£59.20 per week	£74.70 Per week	£117.40 Per week	£37.75 Per week

*** Cash support should only be paid if the beneficiaries are not already receiving funding via:**

- Home Office issued cash card; or
- DWP mainstream benefits.

Please be aware that evidence of actual monies paid out must be provided with claims.

- 1.24 Cash support payments will be made based on the age of the Beneficiary on arrival in the UK. The process for claiming reimbursement of cash support is explained in **Annex C**.